

Manager of Regional Programs

Belleville and Quinte West Community Health Centre (BQWCHC)

Full-Time Permanent 1.0 FTE

\$85,685.60 - \$104,140.40, based on 35 hours/week

Job Summary:

The Manager of Regional Programs provides leadership, oversight, and operational coordination for BQWCHC's regional programs and services. This role oversees the Virtual Care Team, Lung Health Team, Lower Limb Preservation Program, Oral Health Program, and other programs as assigned, ensuring services are responsive to client and community needs, deliver effective and measurable outcomes, and align with regional priorities, strategies, and approaches.

As a member of BQWCHC's management team, the Manager represents the perspectives and priorities of regional program teams in organizational planning, decision-making, and strategic discussions. The role supports continuous quality improvement, promotes collaboration across teams, and advances organizational priorities to strengthen service delivery and achieve positive outcomes for clients and communities.

Why work here:

- Monday-Friday
- Employer Paid Benefits
- HOOPP Pension, Paid Vacation
- Collaborative Team Culture
- Values Driven Decision Making
- Trauma-Informed Approach

Key Areas of Responsibility:

- Provide day-to-day leadership to the Regional Program teams, including Virtual Care (OTN), Lung Health, Lower Limb Preservation, Oral Health, and other programs as assigned in achievement of programmatic and strategic objectives
- Collaborates with BQWCHC's Management team and that of other partner organizations to ensure alignment of regional program service delivery and contribute to quality and collaborative care initiatives
- Ensures adherence to and input related to program budgets, as appropriate
- Ensures adherence to team based, organizational and virtual/onsite care related to policies and procedures; providing input for changes and improvements, as necessary and required
- Acts as BQWCHC representative on appropriate internal/external administrative and planning committees
- Leads team-based annual planning and performance evaluation of Regional Program activity ensuring effective, efficient and appropriate use of resources
- Ensure team-based processes support a collaborative approach within the CHC and among partners, as appropriate, being mindful to acknowledge the needs of equity-seeking populations and the importance of a trauma-informed approach
- Acts as a liaison between BQWCHC's Regional Programs, community partners/agencies, and the Hastings Prince Edward Ontario Health Team as it relates operational work (as appropriate) and fulfilling the expectations of each program
- Assists in the development of protocols related to operations for Regional Programs, as appropriate
- Ensures data validation, collection and submission as appropriate (internally and externally to virtual partner sites as required)
- Champions the development and implementation of Regional Programs to deliver quality, best-practice care
- Maintains current knowledge base and understanding of evidence-based care with respect to the Regional Programs
- Liaises with community and healthcare providers and/or partners to identify needs for regional services, and identify opportunities to meet these needs...

A copy of the full job description is available on request.

Qualifications:

- Undergraduate degree and/or College Diploma in a health-related field (nursing preferred)
- Minimum 3-5 years related experience, preferably in a community healthcare setting or combination of community and hospital or public health settings
- Two (2) or more years of recent experience in a leadership role, demonstrating experience as a creative, solutions-focused, client-centered networker and leader
- Demonstrated ability to work closely with medical and allied health professionals and participate effectively as part of a larger multi-disciplinary team
- Experience in program development, implementation, monitoring and evaluation; change management; and quality improvement methodology

To apply for this opportunity please forward your resume and cover letter electronically to hr@bqwchc.com.

Within the subject line of your email, please indicate the position title for which you are applying.

POSTED UNTIL: November 6, 2026, at 4:00pm.

BQWCHC encourages applications from diverse communities including person with disabilities, the 2SLGBTQ+, Indigenous, and racialized communities. If you have a disability and require accommodation to participate in the hiring process, please call 613-965-0698 x 157 or email hr@bqwchc.com. For more information, please visit our website at www.bqwchc.com. We sincerely thank all applicants however, only those selected for an interview will be contacted.