

Thrive Case Manager

Belleville and Quinte West Community Health Centre (BQWCHC)

Full-Time Permanent 1.0 FTE

\$55,146.00-\$67,012.40 – based on 35 hours/week

Job Summary:

The Thrive Case Manager provides supportive counselling, time-limited case management and advocacy for/with pregnant and/or mothering women and their children (ages 0-6), who report past or present substance use. The Thrive Case Manager also participates in the development and implementation of education, health promotion and skills-based learning and uses a solution-focused, strengths-based and harm reduction approach to support clients. Independently, and in collaboration with community providers, the Thrive Case Manager helps to address clients' health needs including substance use issues, psycho-social and practical needs. The position provides, identifies and links support services to these women individually and within the context of their family units. The Thrive Case Manager participates and collaborates in service capacity-building for the target population across Hastings and Prince Edward Counties.

Why work here:

- Monday-Friday
- Employer Paid Benefits
- HOOPP Pension
- Collaborative Team Culture
- Values Driven Decision Making
- Trauma-Informed Approach

Key Areas of Responsibility:

- Provide supportive counseling, individual support and time-limited case management in the areas of parenting, pregnancy, child development, family health and the personal management of health issues such as addiction
- Assess psychosocial needs of clients and lead in the development of individual care plans and the coordination of services
- Counsel and support in high-risk situations, including development of Safety Plan to mitigate crisis situations
- Conduct ongoing assessments of client care plans
- Help clients find, access and apply for community services/resources
- Connect with clients by telephone, in-person at the BQWCHC locations, in the community and through home visits as needed to provide support for clients
- Maintain current knowledge of resources available in the community; foster ongoing partnerships with community resources and establish new community partnerships, including clinical care teams including obstetricians, maternal child hospital units and care teams involved in harm reduction for substance use disorder; justice system including police, lawyers and courts; child welfare agencies including Children's Aid; daycares and other services and programs
- Participate in the development, promotion, facilitation and evaluation of educational and health promotion programs and services for women who use substances and are pregnant or parenting, and their children, etc...

Qualifications:

- Undergraduate degree in a relevant field or appropriate combination of education and experience
- Client advocacy and navigational skills in a community setting is a definite asset
- Experience working with individuals who face barriers to care – including those with substance use, mental health issues, complex social situations, and marginalization
- Knowledge of the child welfare system; local health, social service and justice systems an asset
- A valid driver's license, reliable insured vehicle and willingness to travel within the Quinte area is required

To apply for this opportunity please forward your resume and cover letter electronically to hr@bqwchc.com.

Within the subject line of your email, please indicate the position title for which you are applying.

POSTED UNTIL: FILLED

BQWCHC encourages applications from diverse communities including person with disabilities, the 2SLGBTQ+, Indigenous, and racialized communities. If you have a disability and require accommodation to participate in the hiring process, please call 613-965-0698 x 157 or email hr@bqwchc.com. For more information, please visit our website at www.bqwchc.com. We sincerely thank all applicants however, only those selected for an interview will be contacted.